COMPLEO

Compleo eCHARGE+

Instructions for use

General

Public charging has never been easier

- Find charging stations near you or at specific address
- Filter the map for charging stations that are relevant for you
- Get the availability of the charging points in real time

Choose from different payment methods

- Contract-based
- Direct Payment (Credit Card, PayPal, paydirekt)

Next level personalization

- App branding and word modules
- Hybrid app architecture

Compleo eCHARGE+ app is free of charge

- No registration required for public charging stations
- Easy download on the App Store and on Google Play

Laden im App Store

JETZT BEI Google Play

General

Quick Walkthrough:

Never miss a charging station.
Next to the map view, the intelligent **list view** shows nearby charging stations.

State of charging points easy to detect through **intuitive map pins**.

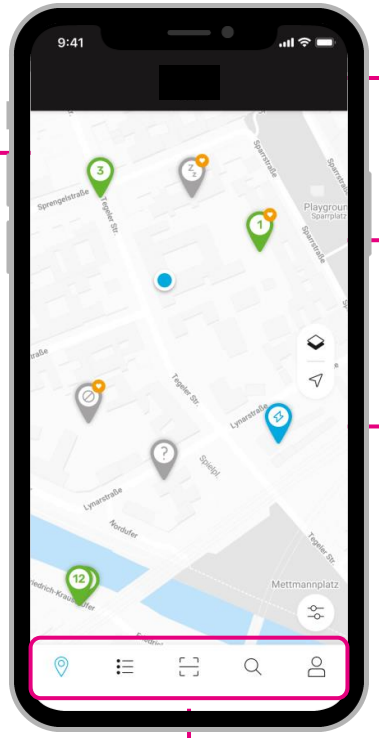
Available

Occupied

Not available

Closed now

Unknown



Unique QR-Code and **charging point number scanner**.

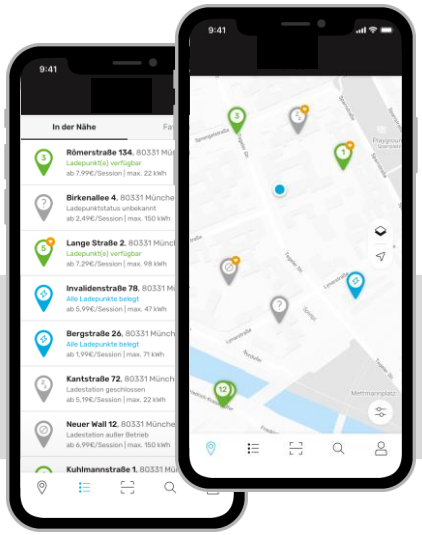
The search function **helps you to plan your trips** and drive to specific charging points.

Use the **filter function** to see only relevant charging stations.

In the “**profile menu**” you can check your charging history, add payment methods and get support.

Tabbar provides **quick navigation** through app.

Public Charging

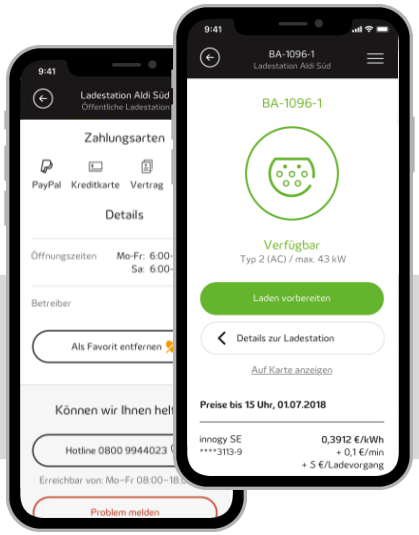


01

- **Find** charging stations near you or at a specific address.
- **Filter** the map according to the charging stations relevant to you.
- Use **map** or **list view**.

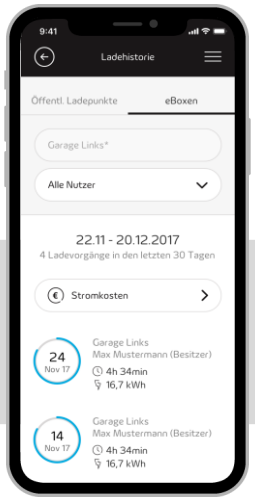
02

- Check the **availability** of charging points in **real time**.
- Get **comprehensive information** about charging station.
- See the **best price** based on the configured payment method.



03

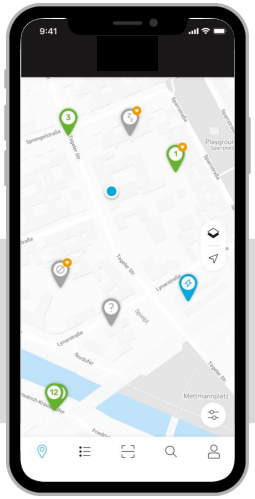
- Add your **preferred payment method** once and start charging even faster in the future.
- **Pay conveniently** with PayPal, credit card, giropay (paydirekt) or your charging contract directly via the app.



04

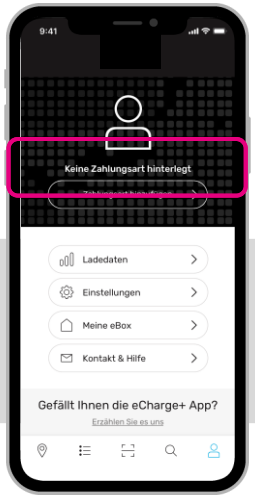
- **Never miss the charging costs**, all price modules are transparent and shown before the charging process.
- Always keep an eye on **active charging processes** and track the **charging history**.

Contract Handling



01

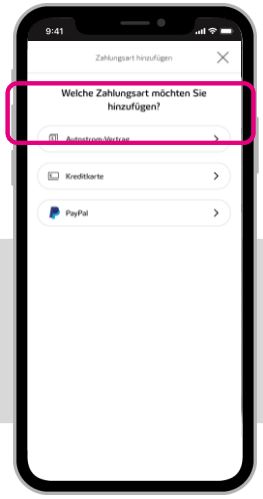
Open the “**profile menu**” located right in the Tabbar.



02

Select ”**Add payment method**” at the top if none is defined yet.

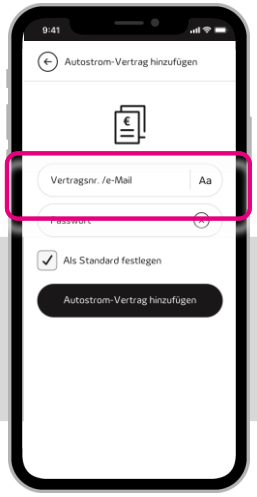
Further payment methods can be
defined in the settings.



03

Choose “**Autostrom Vertrag**” and continue.

Proceed the same way if you wish to define another payment method.



04

Fill in your Contract ID (**EMAID**) or your email address and complete the setup by entering your **password**.

05

Charging sessions can now be **activated** via your contract.

The app is automatically transferred to the **design of your provider**.

Direct Payment

01 Use the “**profile menu**” item to configure your payment method.

02 Select “**Add payment method**” to configure a new payment method.

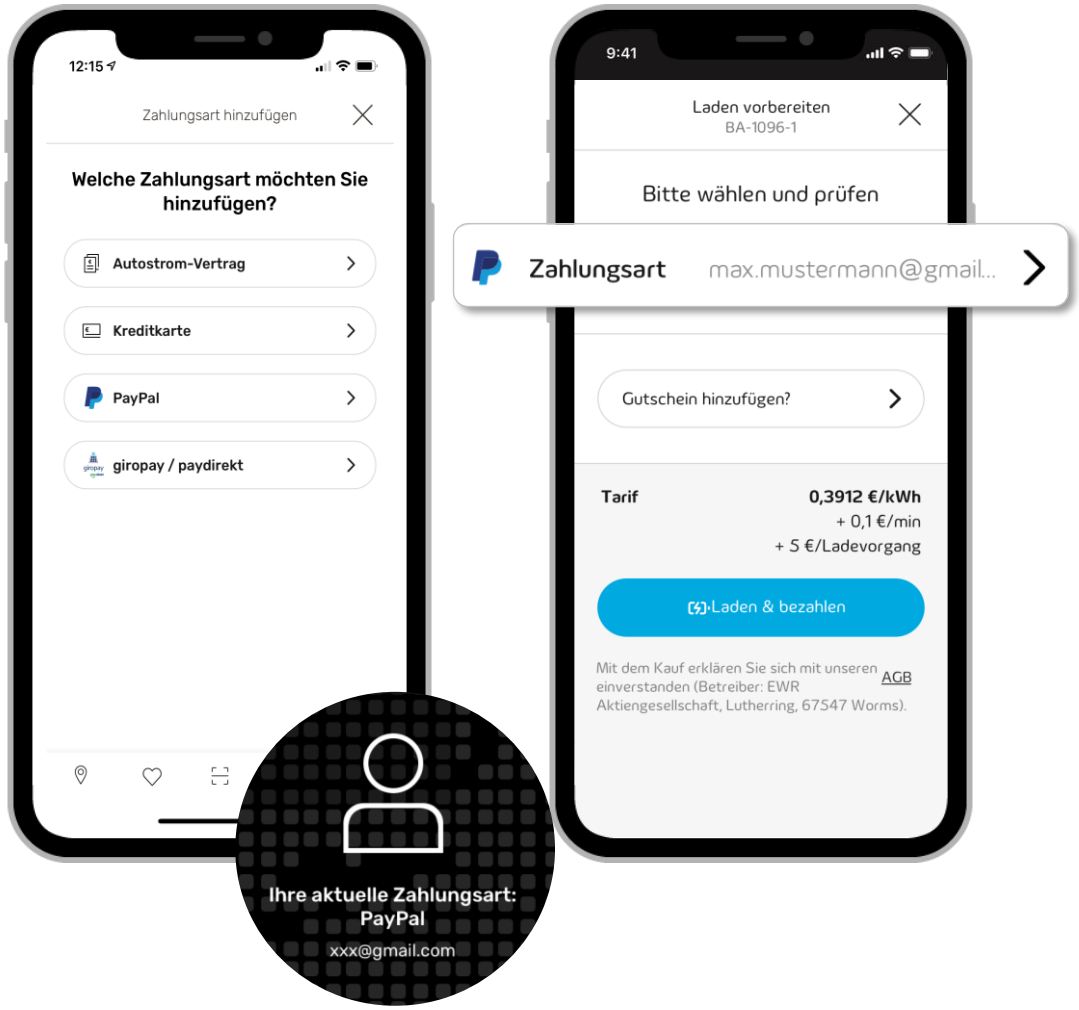
03 Credit Card, PayPal and giropay (paydirekt) are available for **Direct Payment**.

VISA mastercard PayPal giropay

04 Enter your **payment information** and store your **billing address** for charging directly in the app.

05 In the “**prepare charging**” step, select your type of payment.

06 The **price is displayed at the charging station details** if Direct Payment is supported at the respective charging point.



Home Charging

01 Open the menu and select “**Home charging**” to **start the configuration**.

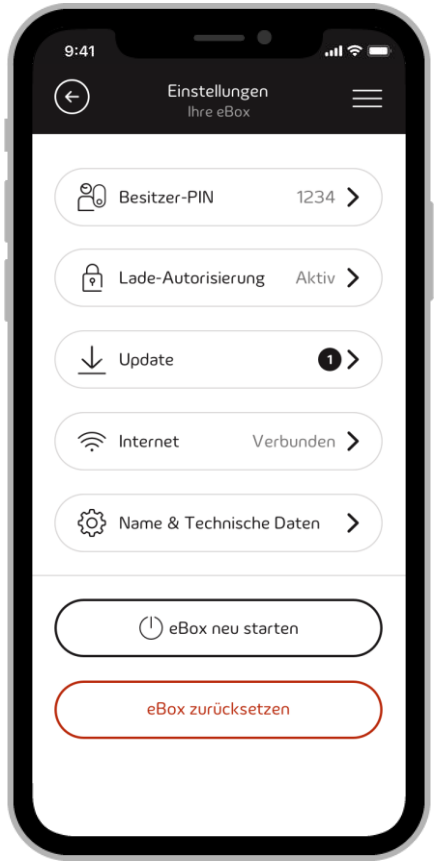
02 **Define a pin** to unlock the eBOX touch.

03 **Protect your eBOX** from being used by unauthorized users.

04 You will be notified when **software updates** are **available** – easy installation via the app.

05 Change the **internet connection** (WiFi or LAN).

06 Get **all necessary information** about your eBOX when you need it.



Highlights:

- **Always connected:** As the owner or co-user of a private charging box (eBOX smart, eBOX professional or eBOX touch) you can link your eBOX to the eCHARGE+ app.
- **Easy configuration:** Configure and manage your charging box conveniently from your living room via an internet connection.
- **Close monitoring:** Benefit from further development of intelligent functions that automate your eBOX control more closely.
- **Customized:** Adapt it to your personal needs.

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